



121 Pallet Drive - Harvey, LA 70058 - 504.342.4475 - www.jphsdd.org

Message to Parish of Jefferson HCVP Community

Dear HCVP Stakeholders,

Please accept this message from the Jefferson Parish Housing Development District (JPHSDD) regarding operational changes to the LA 270 Housing Choice Voucher Program (HCVP).

To streamline services and adapt to funding reductions, JPHSDD has been required to implement a few changes. While these changes are necessary to ensure the long-term sustainability of our agency, we do not expect these changes to impact the quality of our service delivery. These changes are:

Effective October 1, 2026;

- *The JPHSDD Administrative Office will be open Mondays – Thursdays from 8:00am – 6:00pm. The office will close daily between 12:00 noon and 1:00pm for lunch.*
- *Walk ins and appointments are available Monday – Wednesdays Only.*
- *The JPHSDD Office will remain closed to the Public every Thursday, however email domains and the exterior drop box is always available.*
- *The JPHSDD Office is closed on Fridays.*
- *Initial, Annual, & Special Inspections will be conducted on Monday – Thursday between the hours of 8:00am – 6:00pm.*

To help us continue serving you as effectively and efficiently as possible, we encourage everyone to direct **all inquiries to the appropriate web portals. Those portals are listed for your convenience and reference.** Using these centralized email addresses will allow our team to monitor requests, route them to the appropriate staff member, and respond as expeditiously as possible.

We understand that these changes may require some getting used to, and we sincerely appreciate your patience and continued partnership. Your participation and cooperation in the Housing Choice Voucher Program is essential to providing safe, quality housing for families throughout Jefferson Parish, and we remain committed to supporting both our landlord partners and our participants.

Jefferson Parish **Housing Services Development District**
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Thank you for your continued partnership and participation in the Parish of Jefferson Voucher Program. We appreciate your flexibility as we adapt and navigate these ever-changing challenges together.

JPHSDD email domains:

info@jphsdd.org

recerts@jphsdd.org

clientcare@jphsdd.org

landlordcare@jphsdd.org

inspections@jphsdd.org

hcvports@jphsdd.org

fsshop@jphsdd.org

vash@jphsdd.org

***** Please allow 2-3 business days to receive a response to your inquiry*****

Respectfully,

Jefferson Parish Housing Development District
Parish of Jefferson Housing Choice Voucher Program (LA 270)

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